



FACTORY

2-71 GENERATOR WARRANTY POLICY

12.5KW 15KW 20KW

For 90 days from date of purchase, FACTORY will replace or repair (our option) for the original purchaser, any part or parts of the generator set, free of charge, which are found upon examination by our factory or repair point designated by FACTORY, to be defective in material or workmanship or both, so as to result in the loss of normal use. This is the exclusive remedy.

LIMITATION OF LIABILITY: To the extent allowable under applicable law, FACTORY's liability for consequential and incidental damages is expressly disclaimed. FACTORY's liability in all events is limited to and shall not exceed the purchase price paid.

WARRANTY DISCLAIMER: FACTORY has made a diligent effort to illustrate and describe the products in this literature accurately. However, such illustrations and descriptions are for the sole purpose of identification and do not express or imply a warranty that the products are merchantable, or fit a particular purpose, or that the products will necessarily conform to the illustrations or descriptions. Except as provided below, no warranty or affirmation of fact, expressed or implied, other than as stated in "Limited Warranty" above is made or authorized by FACTORY.

PRODUCT SUITABILITY: Many states and localities have codes and regulations governing sales, construction, installation, and/or use of products for certain purposes, which may vary from those in neighboring areas. While FACTORY attempts to ensure that its products comply with such codes, it cannot guarantee compliance, and cannot be responsible for how the product is installed or used. Before purchase and use of a product, please review the product application, National and Local codes and regulations, and be sure that the product installation, and intended use will comply with them. Certain aspects of disclaimers are not applicable to consumer products e.g., (a) Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you; (b) Some state do not allow limitations on how long an implied warranty lasts, consequently, the above limitation may not apply to you, (c) By law, during the period of this "Limited Warranty," any implied warranties of merchantability or fitness for a particular purpose application to consumer products, purchased by consumer, may not be excluded or otherwise disclaimed.

PROMPT DISPOSITION: FACTORY will make good faith effort for prompt correction or other adjustments with respect to any FACTORY product, which proves to be defective within limited warranty. Please call and ask for a Corrective Action & Warranty Request form. Fill the form out and fax it back to the FACTORY. All warranty claims must be brought to the attention of FACTORY before repairs or replacements are made. All replacement parts must be of FACTORY original factory parts. Title and risk of loss, pass to buyer on delivery of FACTORY product to the common carrier. If product was damaged in transit to you, file claim with common carrier immediately. No person, Agent, Distributor or Dealer is authorized to give any warranties on behalf of the Manufacturer or assume for the manufacturer any other liability in connection with FACTORY products unless made in writing and signed by an officer of FACTORY.

This is a complete "Limited Warranty" of FACTORY and is in lieu of all other warranties, written, verbal, or implied.

NORMAL WEAR

The FACTORY Warranty will not cover repair where normal use has exhausted the life of a part. Alternators, like other mechanical/electrical devices, need periodic parts replacement and service to perform well. It should be remembered that the service life of any alternator is dependent on the care it receives and the conditions under which it has to operate. Some environments, such as temporary

construction sites, insulation blowing areas, ocean salt sprays, etc, will cause dusty, dirty and chemical conditions which can cause what appears to be premature wear. Such wear, when caused by dirt, dust or other abrasive material, which has entered the alternator, is not covered by the Warranty. Following are listings of the more common problems that are not covered by Warranty.

ABUSE, NEGLIGENCE, OR CHEMICAL REACTION

1. Damage of alternator due to broken engine crankshaft.
2. Damage or wear due to improper belt tension, misaligned belts, etc.
3. Damage caused by over speeding, under speeding or overheating. If the set is operated in a confined area such as a sound proof box or if the engine speed is changed, it may result in damage to internal parts of alternator.
4. Damage or wear caused by dirt, water, abrasive materials, which enter the alternator.
5. Broken parts, which result from excessive vibration caused by loose engine mounting, rotor unbalance, over speeding.
6. Repair or adjustment of associated parts or assemblies which are added to the generator set such as remote control engine chokes, L-P or natural gas carburetors or regulators, oil saver devices, ammeters, voltmeters, starting batteries, transfer switches, etc. are not covered by our Warranty. The individual manufacturers Warranty cover these parts but we will assist in the administration of these Warranty Claims.
7. Chemical reaction damage such as ocean salt spray, water submersed sets, etc.
8. Normal wear of ball bearings are not covered by Warranty.
9. Only original FACTORY parts may be used in repairs. Using substitute parts will void Warranty. Warranty will also be void if repairs are made without FACTORY Authorization.

This is only a partial listing of problems, which may occur that is not considered a Warranty repair, and is not intended to be a full and complete listing. FACTORY Warranty covers only defective material and/or workmanship. If Warranty service is needed contact the FACTORY for a Warranty Claim form to fill out and fax with the alternator model wattage, serial number and nature of complaint.

FACTORY: **PH** – 208.234.4436 **FAX** – 208.234.4724 **EMAIL:** jimatkin@aol.com

Have Model and Serial Number Available When Calling For Parts or Service Information.

Date of Purchase _____

Engine Serial # _____ Generator # _____

WARNING

Improper installation of this Generator Set or any other components could cause damage or personal injury by electrocution or fire. Installation must be performed by a licensed electrician or qualified professional in accordance with applicable local electrical codes. The Generator Set ground wire must be connected to a steel rod in the ground.

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